

Five questions to ask Arctic Wolf

Bring these to your next vendor call. The answers will tell you everything you need to know.

 Use these questions in your evaluation—then see how Expel answers each one.

01

CLOUD DETECTION & RESPONSE

How do you detect and respond to threats in cloud environments?

EXPEL

Detection and response across cloud, SaaS, identity, endpoint, and network—with coverage for cloud-native security platforms.

02

REMEDATION SLO

Do you commit to a service level objective for issue remediation?

EXPEL

Expel publishes a 15-minute SLA for response to critical events—and a 14-minute mean time to remediate. Both are commitments, not aspirations.

03

AGENTS & SENSORS

Do I need agents or sensors in order to make this solution work?

EXPEL

No. Agentless onboarding with direct API connections across 160+ coverage areas—no proprietary agents or sensors.

04

PROOF OF CONCEPT

Am I able to test the solution with a POC prior to purchase?

EXPEL

Expel offers a proof of concept so you can see how we work in your own environment before you buy.

05

DIRECT SOC ACCESS

Am I able to communicate directly with your SOC?

EXPEL

Direct 24x7 access to the SOC analysts working your environment via Slack or Teams—included in your service.

YOUR NEXT VENDOR CALL

See how Expel answers every one of these.

Talk to our team—no handoffs, no voicemail, no gap.

expel.com/request-demo